

**Required Report:** Required - Public Distribution **Date:** October 17,2019

Report Number: SN2019-0004

**Report Name: Retail Foods** 

Country: Singapore

Post: Singapore

**Report Category:** Retail Foods

Prepared By: Alice Kwek

Approved By: William Verzani

### **Report Highlights:**

The Singapore food retail sector is highly developed and competitive. The industry is comprised of a range of large supermarkets/hypermarkets, convenience stores, "mom and pop" traditional stores and specialty retailers. According to the Singapore Department of Statistics, the country's food retailers surpassed \$6 billion USD in sales in 2018. Industry analysts report the sector is dominated by three key players: the NTUC Fair Price Cooperative, Dairy Farm Group, and Sheng Siong Supermarket Chain. Top prospective U.S. products for the Singaporean food retail market include pork, dairy, processed vegetables, chocolate/cocoa products, wine, beer and beef.

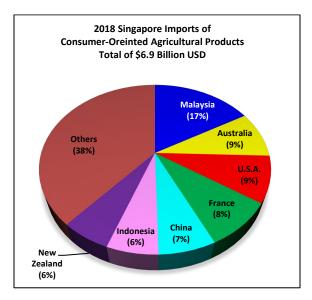
### **Market Fact Sheet: Singapore**

### **Executive Summary**

Singapore's highly import dependent, multi-billion-dollar food industry is driven by robust consumer spending, high disposable incomes, and intense urbanization. The country's trade and regulatory policies are focused on ensuring consistent foreign supply of safe, high quality food and agricultural products. Singapore's total agricultural product imports in 2018 reached \$9.9 billion USD, roughly nine percent of which was sourced from the United States.

### **Imports of U.S. Consumer-Oriented Products**

In 2018, the United States was Singapore's third largest supplier of consumer-oriented food and beverage products, with total sales reaching \$608 million USD for the year. Top U.S. products in the



Source: Trade Data Monitor

#### **Retail Foods**

Singapore's retail foods sector is highly developed and very competitive, with total sales in 2018 reaching over \$6 billion USD. The sector is dominated by three key players: NTUC Cooperative, Dairy Farm Group, and Sheng Siong Supermarket Chain.

### **Food Processing Ingredients**

The Singapore food processing industry is relatively small. However, almost all raw materials and ingredients used in the processing industry are imported. Total industry output value roughly \$8 billion USD.

#### Hotel, Restaurant and Institutional

Singapore has a highly developed and competitive hotel, restaurant and institutional (HRI) sector. Singaporeans are some of Asia's top spenders on dining out. In 2018, the country's tourist receipts topped \$27.1 billion USD, of which almost \$2 billion was derived from food and beverage sales.

### Singapore's Macroeconomics

**Population:** 5.6 million people (2018)

(Source: www.singstat.gov)

Per Capita Income: \$64,030 USD (2018)

(Source: CEIC data)

Real GDP Growth: 3.2 percent (2018)

(Source: www.singstat.gov)

### **GDP Composition:**

Industry: 25%Services: 75%(Source: World Fact book)

U.S. Exporter Opportunities and Challenges						
Opportunities	Challenges					
-The growing Singaporean Retail, Food Processing and HRI sectors are highly dependent on a broad range of imported food products and ingredients.  -High disposable incomes drive demand for premium products.	-The Singapore market is highly competitive and can be very price sensitive.  -China and other regional suppliers have gained significant market share in recent years.					
-U.S. food and agricultural products are trusted and perceived to be of high quality.  -Top U.S. brands are popular and in strong demand.	-Many U.S. exporters are unfamiliar with the market and are therefore sometimes unable to meet specific requirements and order sizes.  -Time commitment for brand building can be significant.					

### SECTION 1. MARKET SUMMARY

The Singapore food retail sector is highly developed and competitive. The industry is comprised of a range of large supermarkets/hypermarkets, convenience stores, "mom and pop" traditional stores and specialty retailers. According to the Singapore Department of Statistics, the country's food retailers surpassed \$6 billion USD in sales in 2018. Industry analysts report the sector is dominated by three key players: the NTUC Fair Price Cooperative, Dairy Farm Group, and Sheng Siong Supermarket Chain.

## **Food Retailers in Singapore**

 Singapore's largest retailer (supermarkets, hypermarkets, gas marts and convenience stores) Market share of 34 percent Retail Format: 1. NTUC FairPrice -FairPrice, FairPrice Finest, FairPrice Xtra, and FairPrice Xpress supermarkets/hypermarkets -Cheers convenience stores • Procures from consolidators, distributors, local importers, and direct from exporters Singapore's 2nd largest retailer (supermarkets, hypermarkets, gourmet stores and convenience stores) •Market share of 16 percent 2. Dairy Farm Retail Format: Group -Cold Storage, Market Place, and Giant supermarkets -7-11 convenience stores • Procures from consolidators, distributors, local importers, and direct from exporters Singapore's 3rd largest retailer Retail Format: -Supermarkets with "wet & dry" market experience 3. Sheng Siong -Located across the island, mostly in suburban neighborhood areas Procures from distributors, local importers, and direct from exporters

### Other smaller retailers include:

- <u>Prime Supermarkets</u> with 20 stores, mainly located in suburban neighborhood areas, targeting budget-conscious consumers
- The Japanese retail stores *Meidi-Ya Singapore* and *Isetan Supermarket*
- <u>Mustafa Supermarket</u> in "Little India" which imports from multiple countries (including the United States)
- Traditional markets and "Mom and Pop" grocery stores.

Source: Euromonitor and FAS/Singapore

### **Sector Trends**

- According to Euromonitor, Singapore's food retail sector continues to flourish as a result of robust demand for premium products and increased interest in home cooking.
- Health and wellness trends continue to be highly prevalent in 2019. Also, media sources report the Singapore Government is intensifying efforts to promote healthy eating and living.
- Convenience is the key consideration in Singapore, especially for time-strapped working consumers. The preference is towards modern grocery retailers that offer one-stop shopping for consumers (with some stores operating 24 hours).
- There are an increasing number of independent specialty retail stores selling premium and/or organic and natural food products.
- Singapore is experiencing high saturation in convenience stores. As many convenience stores are located near each other, competition is intense. To reduce costs, many convenience store operations are making use of cutting-edge technology to pilot unmanned stores/kiosks.

## Road Map for Market Entry

U.S. exporters of food and agricultural products should consider the following when planning to enter the Singapore market:

- Analyze Singapore food laws, packaging & labeling requirements and importer criteria for entry into the Singapore market. Detailed information on Singapore regulations and requirements can be found by accessing the <u>FAS/Singapore Food and Agricultural Import Regulations & Standards Country Report</u>.
- Review the types of U.S. products that can be readily targeted in the market. Consider the price competitiveness of U.S. products compared to similar products available in Singapore.
- Participate in regional trade shows and trade missions by tapping into the resources offered by <u>State</u> and Regional Trade Associations.
- Develop links with local importers that target the major retailers. U.S. exporters are advised to appoint local distributors or at least a local representative to help guide them through the requirements of Singapore food regulations and local trading practices.
- After establishing links with importers, strive to educate them (in person if possible) on the qualities of your product/s and supply chain.
- After establishing trade agreements with local importers, conduct product promotions with endusers. This type of marketing event is particularly effective during festivals and peak seasons (Chinese New Year, Christmas, etc.).
- Provide technical assistance (e.g. handling techniques, chef trainings and product formulations) to end-users.

• Maintain strong communication with your local importer to ensure all certificates and import permits are valid and up to date.

# SECTION II. NATIONAL FOOD STANDARDS & TRADE REGULATIONS/PROCEDURES

The Singapore Food Agency (SFA) is the national authority responsible for food security and safety matters in the country. Established in April 2019, the SFA has assumed all food-related regulatory responsibilities from its predecessor, the Agri-Food and Veterinary Authority (AVA).

Several types of food/food products entering Singapore must originate from establishments approved by SFA. Additionally, multiple types food/food products, including meat and meat products, processed eggs, fresh table eggs and live poultry, require proper accreditation and approved procedures with SFA. Overseas establishments that supply these products are required to apply for accreditation with SFA through the supplying country's competent authorities.

For more details on export requirements to the Singapore market, please refer to the <u>USDA Food Safety</u> and <u>Inspection Service Export Library</u>.

### SECTION III. COMPETITION

Product	<b>Major Supply Sources</b>	Foreign Supplier	Local Supplier
Category (2018)	(2018)	Situation	Situation
Beef and Beef	1. Australia: 33%	Australia & New	Singapore does not
Products	2. Brazil: 30%	Zealand are traditional	produce beef.
Net Imports:	3. United States: 12%	suppliers.	
\$253 million	4. New Zealand: 8%		
		Brazil competes in the	
		frozen beef segment.	
Pork and Pork	1. Brazil: 31%	Brazil dominates the	Live pigs from
Products	2. Australia: 19%	frozen segment.	Indonesia are imported
Net Imports:	3. Netherlands: 16%		and slaughtered. The
\$323 million	4. China: 9%	Australian pork	majority of locally
	5. Spain: 8%	dominates the	slaughtered meat is sold
	6. United States: 4%	fresh/chilled market.	at wet/traditional
			markets and
		U.S. processed pork is	supermarkets.
		growing in popularity.	
Poultry Meat and	1. Brazil: 52%	Brazilian poultry is	Malaysian live chickens
Products	2. Thailand: 23%	currently price	are imported and
Net Imports:	3. United States: 8%	competitive in the	processed in-country.
\$353 million	4. Malaysia: 7%	Singaporean market.	
Seafood Products	1. China: 13%	ASEAN countries and	90% of seafood is
Net Imports:	2. Malaysia: 12%	China dominate the	imported. The
\$1.15 billion	3. Vietnam:10%	market. Fresh/chilled	remainder is supplied by
	4. Indonesia: 10%	prawns, live crabs,	sea-based Singaporean
	5. Norway: 7%	frozen cuttlefish, and	aquaculture operations.
		squid are key products.	
Fresh Fruit	1. Malaysia: 14%	Top U.S. fresh fruits in	Singapore produces very

Net Imports:	2.	United States: 13%	the Singapore market	little fresh fruit.	
\$528 million	3. 4.	China: 12% Australia: 11%	include grapes, oranges, strawberries and apples.		
<b>Processed Fruit</b>	1.	China: 22%	U.S. processed fruits	Singapore is not a	
Net Imports:	2.	United States: 13%	are highly popular;	significant producer of	
\$128 million	3.	Malaysia: 12%	some are repacked and sold as private local brands.	processed fruit.	
Tree Nuts	1.	Indonesia: 48%	Along with cashews	Singapore is not a major	
Net Imports:	2.	Malaysia: 15%	from neighboring	producer of edible nuts.	
\$220 million	3. 4.	United States: 10% India: 6%	countries, U.S. nuts are very popular. Some U.S. nuts are repacked and sold under local brands.		
Wine and Beer	1.	France: 59%	France dominates the	Singapore does not	
Net Imports:	2.	Australia: 9%	premium wine market.	produce wine.	
\$812 million	3.	Italy: 3%	U.S. wines are growing	Asia Pacific Breweries	
	4.	United States: 3%	in popularity.	(APB), Singapore's largest beer manufacturer, dominates the beer market.	

Source: Trade Data Monitor

## Best Prospective U.S. Products for the Singaporean Food Retail Market

U.S. Products	2018 Import Value (January - July) (million USD)	2019 Import Value (January -July) (million USD)	Growth
Pork and Pork Products	\$7	\$8.5	20%
Dairy Products	\$36	\$48	35%
Processed Vegetables	\$20	\$23	14%
Chocolate and Cocoa Products	\$14	\$16	14%
Wine & Beer	\$10	\$12	20%
Beef	\$15	\$16	7%

## SECTION IV. KEY CONTACTS AND FURTHER INFORMATION

A) USDA Foreign Agricultural Service Singapore

Office of Agricultural Affairs American Embassy Singapore 27 Napier Road Singapore 258508 Tel: (65) 6476-9120 Fax: (65) 6476-9517

Email: AgSingapore@fas.usda.gov

## B) U.S. Dairy Export Council

1 North Bridge Road, #06-10

High Street Centre, Singapore 179094 Tel: (65) 6334 7030 Fax: (65 6223 2010

Contacts: Dalilah Ghazalay, Regional Director, SEA Marketing & Operations

Email: dali@dairyconnect.biz

### C) U.S. Grains Council

50 Jalan Dungun Damansara Heights

Kuala Lumpur, Malaysia Tel: (60) 3 2093 6826 Fax: (60) 3 2273 2052

Contact: Manuel Sanchez, Regional Director—South & Southeast Asia

Email: usgckl@usgc.com.my

### D) U.S. Meat Export Federation

627 A Aljunied Road #04-04 Biztech Centre Singapore

Tel: (65) 6733 4255 Fax: (65) 6732 1977

Contact: Sabrina Yin, Regional Director

Email: singapore@usmef.com.sg

### E) USA Poultry and Egg Export Council

541 Orchard Road #15-04 Liat Towers

Singapore

Tel: (65) 6737 1726 Fax: (65) 6737 1727

Contact: Margaret Say, Regional Director Email: usapeec sing@pacific.net.sg

# F) Raisin Administrative Committee, Food Export-Midwest, Food Export-Northeast and the Western United States Agricultural Trade Association

48 Toh Guan Road East #02-129 Enterprise Hub

Singapore

Tel: (65) 6515 6113 Fax: (65) 6278 4372 Contact: Richard Lieu and Chuah Siew Keat

Emails: richardlieu@lieumktg.com.sg; siewkeat@lieumktg.com.sg

## G) U.S. Soybean Export Council

541 Orchard Road #11-03 Liat Towers

Singapore

Tel: (65) 6737 6233 Fax: (65) 67375849

Contact: Timothy Loh, Director Email: TLoh@ct.ussec.org

### H) U.S. Wheat Associates

541 Orchard Road #15-02 Liat Towers

Singapore

Tel: (65) 6737 4311 Fax: (65) 6733 9359

Contact: Matt Weimar, Regional Vice President for South Asia

Email: InfoSingapore@uswheat.org

### I) Singapore Government Websites:

Singapore Food Agency: <a href="www.sfa.gov.sg">www.sfa.gov.sg</a>
Department of Statistics: <a href="www.singstat.gov.sg">www.singstat.gov.sg</a>

Singapore Government: www.gov.sg

## Attachments:

No Attachments